STANDARD BIODATA

A. LATAR BELAKANG

NAMA	:	**Ricky Chan Chee Ho**
NO KAD PENGENALAN	:	731103 - 08 - 5043
KEWARGANEGARAAN	:	Malaysian

B. KELAYAKAN AKADEMIK :
- Bachelor of Science, University Science Malaysia.

KELAYAKAN PROFESIONAL :
- MCSE: Microsoft Window Server
- MCSE: Microsoft SQL server
- Microsoft Certified Trainer
- Microsoft Certified Systems Engineer + Internet
- Microsoft Certified Database Administrator
- Microsoft Certified Systems Engineer
- Microsoft Certified Professional + Internet
- Microsoft Certified Professional
- MCITP: Enterprise Desktop Administrator on Windows 7
- MCITP: Enterprise Administrator on Windows Server 2008

C. PENGALAMAN KERJAYA
TURUTAN KERJA DAN PENGALAMAN
Technical Director, Clairvoyance Solutions Sdn Bhd, Kuala Lumpur (Jan 2010 – present)
- MCT 2010, MCT 2011 and MCT 2012, MCT2013, MCITP: Enterprise Desktop Administrator on Windows 7, MCITP: Enterprise Administrator on Windows Server 2008, MCSA: Windows Server 2012
- Responsible for maintenance, operations, and designing of UOB's Bank Branch Teller System (BTS)
- Trained network personnel and implemented networks for various business clients.

General Manager, Ardent Asia Pacific Sdn Bhd, Kuala Lumpur (June 2005 - Dec 2009)
- MCT 2006, MCT 2007, MCT 2008, MCT 2009
- Maintained the operations of IT for Assunta Hospital and Cypark Sdn Bhd.
- Trained network personnel and implemented networks for various business clients.
- Responsible for all aspects of strategic planning and implementation in leading edge computer consulting and training company.
- Recognized need for and developed curriculum for hi-tech courses and delivered courses within a limited time frame.

Technical Director, Adapt Square Sdn Bhd, Kuala Lumpur (July 2004 – June 2005)
- MCT 2005

- Clients included Bank Islam, United Oversea Bank Malaysia, EON Bank and RHB Bank
- Maintained, operated and designed the front-end banking solution.
- Planned and budgeted for all areas of company operations and worked within financial limitations.

Technical Manager of Professional Services and Training Department, OpenSys (Malaysia) Pte Ltd, Kuala Lumpur (Jan 2000 - July 2004)
- Supported the National Check Clearing System and Life Keeper for Ban Hin Lee Bank, Oriental Bank and Public Bank in Malaysia
- Y2K project for the banking system in Malaysia.
- Conducted training on Windows NT to 80 field engineers and system engineers for NCR Malaysia in order for them to support various customers all over Malaysia.
- Trained network and system personnel for various business clients.
- Gained MCSE + Internet, MCSE 2000, MCDBA 2000 and MCT 2002, 2003 and 2004 status
- Taught all Windows NT 4.0, Windows 2000 and SQL 7.0, SQL 2000 and Exchange 2000 certified courses.
- Lead a team for the migration project from Windows NT 4.0 to Windows 2000 and upgrading from Exchange 5.5 to Exchange 2000 for ING Insurance.
- Migration specialist to answer and solved migration problems that NCR's migration team faced during migration from Windows NT 4.0 to Windows 2000.
- Developed and delivered curriculum for hi-tech courses such as MCSE based on Microsoft Press Book curriculum within a limited time frame.
- Trained and supervised teaching and consulting staff while maintaining excellent relations with all employees.
- Encouraged staff development and assisted employees in training and self-development. Maintained, operated and updated computer equipment and peripherals for classrooms and office with excellent diagnostic and troubleshooting abilities

System Engineer, OpenSys (Malaysia) Pte Ltd, Kuala Lumpur (Mar 1998 – Dec 1999)
- Developed Branch Delivery System for Utama Bank, Ban Hin Lee Bank, Oriental Bank and United Overseas Bank.
- System integration and rollout for Branch Delivery System for the above customer all over in Malaysia.
- Training for the rollout team and IT personnel for the above customer.

D. **PENGALAMAN DALAM AKTIVITI LATIHAN BIDANG KECENDERUNGAN DAN KEISTIMEWAAN**
The trainer has more than 15 years of experience in Information Technology training and system integration.

His expertise are in Exchange Server, SQL Server 2000, SQL Server 2005, SQL Server 2008, SQL Server 2012, Windows 2000, Microsoft Windows Server 2003, Microsoft Windows Server 2008, Microsoft Windows Server 2012, Window XP, Windows Vista, Window 7, Window 8, Window NT server, Microsoft offices 2003, 2007, 2010, Microsoft Project 2013, Microsoft Project 2007 and Microsoft Project 2010.

E. PEKERJAAN SEKARANG

Technical Director, Clairvoyance Solutions Sdn Bhd, Kuala Lumpur

F. MAKLUMAT-MAKLUMAT LAIN (Other Information)

Over the years, he has conducted many programs, some of which include:

- 2433 Microsoft Visual Basic Scripting Edition and Microsoft Windows Script Host Essentials
- 2802 E-Learning - Microsoft Security Guidance Training II
- 2803 E-Learning - Microsoft Security Guidance Training III
- 2810 Fundamentals of Network Security
- 2821 Deploying and Managing a Public Key Infrastructure
- 2830 Designing Security for Microsoft® Networks
- 2830 Designing Security for Microsoft® Networks
- 5115 Installing, Configuring, and Troubleshooting Windows Vista®
- 5118 Supporting Windows Vista® and Applications in the Enterprise
- 6044 Implementing Active Directory Identities and Access in Windows Server 2008 (Beta)
- 6047 Implementing Network Access Protection in Windows Server 2008 (Beta)
- 6182 E-Learning - Designing Web Farms on Microsoft® Internet Information Services 7.0
- 6183 E-Learning - Designing Virtualization on Windows Server® 2008
- 6184 E-Learning - Designing Terminal Services on Windows Server® 2008
- 6185 E-Learning - Designing Security and Maintenance on Microsoft® Internet Information Services 7.0
- 6186 E-Learning - Designing Windows Media® Services and UDDI on Windows Server® 2008
- 6292, (10224,10225, 10226,10228, 10561, 10707, 10708,10709) Installing and Configuring Windows® 7 Client
- 6293 Troubleshooting and Supporting Windows® 7 in the Enterprise
- 6294 Planning and Managing Windows 7 Desktop Deployments and Environments
- 6294, (10220,10223) Planning and Managing Windows® 7 Desktop Deployments and Environments
- 6416 Updating Your Windows Server® 2003 Technology Skills to Windows Server® 2008
- 6418 Deploying Windows Server® 2008
- 6419 Configuring, Managing and Maintaining Windows Server® 2008-based Servers
- 6420, (10712) Fundamentals of Windows Server® 2008
- 6421, (10221) Configuring and Troubleshooting a Windows Server® 2008 Network Infrastructure
- 6425 Configuring and Troubleshooting Windows Server® 2008 Active Directory® Domain Services6425 Configuring and Troubleshooting Windows Server® 2008 Active Directory® Domain Services
- 6425 Configuring Windows Server 2008 Active Directory Domain Services
- 6426 Configuring and Troubleshooting Identity and Access Solutions with Windows Server® 2008 Active Directory®
- 6426 Configuring Identity and Access Solutions with Windows Server 2008 Active Directory
- 6433 Planning and Implementing Windows Server® 2008
- 6435 DESIGNING NETWORK AND APPLICATION INFRASTRUCTURE IN WINDOWS SERVER
- 6435 Designing Network Infrastructure in Windows Server 2008

- 6436 Designing Active Directory Infrastructure and Services in Windows Server 2008
- 6436 Designing Windows Server® 2008 Active Directory® Infrastructure and Services
- 6437 Designing a Windows Server 2008 Applications Infrastructure
- 6438 Implementing and Administering Windows® SharePoint® Services 3.0 in Windows Server® 2008
- 6439 Configuring and Troubleshooting Windows Server® 2008 Application Infrastructure
- 6445, (10326) Implementing and Administering Windows® Small Business Server 2008
- 10747 Administering System Center 2012 Configuration Manager
- 10748 Planning and Deploying System Center 2012 Configuration Manager
- 10961 Automating Administration with Windows PowerShell®
- 10962 Advanced Automated Administration with Windows PowerShell®
- 10964 Cloud & Datacenter Monitoring with System Center Operations Manager
- 10965 IT Service Management with System Center Service Manager
- 10967 Fundamentals of a Windows Server® Infrastructure
- 10968 Designing for Office 365® Infrastructure
- 10969 Active Directory® Services with Windows Server®
- 10970 Networking with Windows Server®
- 10971 Storage and High Availability with Windows Server
- 10972 Administering the Web Server (IIS) Role of Windows Server
- 10974 Deploying and Migrating Windows Servers
- 10977 Updating Your SQL Server Skills to Microsoft® SQL Server® 2014
- 20246 Monitoring and Operating a Private Cloud
- 20247 Configuring and Deploying a Private Cloud
- 20331, (23331) Core Solutions of Microsoft® SharePoint® Server 2013
- 20332 Advanced Solutions of Microsoft® SharePoint® Server 2013
- 20336, (23336) Core Solutions of Microsoft® Lync® Server 2013
- 20337 Enterprise Voice and Online Services with Microsoft® Lync® Server 2013
- 20341, (21341, 23341) Core Solutions of Microsoft® Exchange Server 2013
- 20342 Advanced Solutions of Microsoft Exchange Server 2013
- 20346 Managing Office 365 Identities and Services
- 20409, (23409) Server Virtualization with Windows Server Hyper-V® and System Center
- 6294A, Planning and Managing Windows 7 Desktop Deployments and Environments
- 10778A, Implementing Data Models and Reports with Microsoft SQL Server 2012
- 10775A, Administrating Microsoft SQL Server 2012 Database
- 6232B, Implementing a Microsoft SQL Server 2008 R2 Database
- 50331D, Windows 7, Enterprise Desktop Support Technician
- 40008A, Updating your Database Skills to Microsoft SQL 2012
- 6418C, Deploying Windows Server 2008
- 10774A, Querying Microsoft SQL Server 2012
- 20417B, Upgrading Your Skills to MCSA Windows Server 2012
- 20410 Installing and Configuring Windows Server® 2012
- 20411 Administering Windows Server® 2012
- 20412 Configuring Advanced Windows Server® 2012 Services
- 20413 Designing and Implementing a Server Infrastructure
- 20414 Implementing an Advanced Server Infrastructure
- 20415 Implementing a Desktop Infrastructure
- 20416 Implementing Desktop Application Environments
- 20417 Upgrading Your Skills to MCSA Windows Server® 2012
- 20461 Querying Microsoft SQL Server®

- 20462 Administering Microsoft® SQL Server® Databases
- 20463 Implementing a Data Warehouse with Microsoft® SQL Server®
- 20464 Developing Microsoft® SQL Server® Databases
- 20465 Designing a Data Solution with Microsoft® SQL Server® 2014
- 20466 Implementing Data Models and Reports with Microsoft® SQL Server®
- 20467 Designing Self-Service Business Intelligence and Big Data Solutions
- 20687 Configuring Windows® 8.1
- 20688 Supporting Windows® 8.1
- 20689 Upgrading Your Skills to MCSA Windows® 8
- 20695 Deploying Windows Devices and Enterprise Apps
- 20696 Managing Enterprise Devices and Apps using System Center Configuration Manager
- 40005 First Look Clinic: Windows Server® 2012 R2
- 40006 Hands-On Lab: Windows Server® 2012 R2
- 40007 First Look Clinic: Microsoft® SQL Server® 2012
- 40008 Updating your Database Skills to Microsoft® SQL Server® 2012
- 40009 Updating your Business Intelligence Skills to Microsoft® SQL Server® 2012
- 40028 First Look Clinic: What's New for IT Professionals in Microsoft® SharePoint® Server 2013
- 40029 First Look Clinic: What's New for IT Professionals in Microsoft® Lync® Server 2013

Below are some of the customers that have benefited from his expertise:
- Intel
- Fairchild
- Seagate
- University Petronas Malaysia
- HP Cyberjaya
- MCIS Zurich